• Presenters:

- Dr. Dennis Conroy, Ret. Sgt., St. Paul (MN) Police Department
- Dr. William Donnoe, Ed. D, Donnoe & Associates
- Dr. Mark Zelig, Salt Lake (UT) Police Department

Overview:

 This session will encompass everything from oral exams and psychological tests to more effectively using the field training program within the overall selection process.

- Traits Identified: Recruiting Campaign
 - Communication
 - Compassion
 - Dedication
 - Commitment and achievement
 - Integrity
 - Courage

- Community Involvement:
 - Meetings with community leaders
 - What kind of people you want to be cops
 - Problems with working relationships
 - Problems with responses

- Psychological Findings:
 - Creative
 - Understanding
 - Courageous
 - Tenacious
 - Compassionate
 - Inter-active
 - Self-confident

- Develop Integrated Field Training Program
 - Best character traits integrated into field training program
 - basic foundation of program
 - focus on training
 - focus on evaluation
 - character becomes a part of the process

- Total Cost to get One Trainee through Training:
 - Since only one of three new dispatchers stay the first year, the cost of acquiring one dispatcher =

***\$94,000.00**